



September 25, 2019

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To Whom It May Concern:

It is with pleasure that I recommend Carolyne Ouya for your program. Carolyne began working with Access in the summer of 2016. From her first day with our agency, we knew we had a very talented and exceptional employee. She is a pleasure to be around and her hard-working, positive attitude is infectious. She approaches assigned tasks with enthusiasm and professionalism and eager to learn new things and has been very helpful in assisting us expand our program services and reach in the community. Carolyne has implemented a Coaching Program, Leadership Training, and in partnership with our community partners, a Mental Health Career Academy to introduce our participants to careers in the mental health field. These are only a few notable projects she has successfully implemented.

Carolyne is trustworthy, confident, and inspirational; always putting clients and her colleagues first. She is able to come up with creative ideas to get individuals involved, always with a professional and thoughtful approach. Access has multiple program demands and Carolyne is able to adapt easily, her flexibility and attention to detail is an asset. She has a keen ability to work with any size group whether one-on-one or a larger group. I am confident that she can work on most topics related to human services but has specifically assisted our organization in the areas of education, employment, self-sufficiency and finances.

I would not hesitate to give Carolyne my highest recommendation and am confident that she would benefit tremendously from any training and educational opportunities. She would be an asset to any institution or organization.

Sincerely,

A handwritten signature in black ink that reads 'Kristie Buckley'.

Kristie Buckley
President and CEO